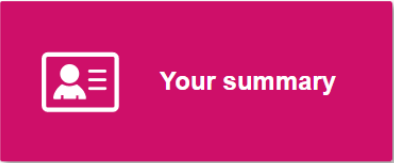






Your Online Account Guide:

Your Summary

How do I get to Your Summary?	<p>Sign into your Online Account via myGov and select the Your Summary tile:</p>  <p>⚠ If you are a representative or agent operating a client's Online Account the tile will be named Summary.</p>
What is on Your Summary page?	<p>➤ Information on your progress towards receiving My Aged Care services and care.</p>
What do you want to do?	<p>➤ Show me what is in Your Summary, click here (page 3).</p>

Icons

Icon		Icon	
	Show more information.		Create Report that can be saved or printed.
	Show less information.		View details or report.

Your Summary Page


Your tracker shows where you are up to in your aged care journey

Your summary allows you to see details of your assessments, recommended services and approvals

The screenshot shows the 'Your summary' page with the following sections and callouts:

- Your tracker:** A progress bar with four stages: Registered (checked), Assessment (checked), Waiting for services (checked), and Receiving services (unchecked). Callout: "A progress tracker, to show where you are up to."
- Information about what happens next, and your options:** Callout pointing to the 'Registered' and 'Assessment' stages.
- Buttons to hide, reveal or print sections:** Callout pointing to the expand/collapse and print icons in the top right of the 'Your tracker' section.
- Your assessments:** A section with a magnifying glass icon. Callout: "Details about your assessments; use the magnifying button to view the assessment"
- Your recommendations and approvals:** A section with a magnifying glass icon. Callout: "Your recommendations and approvals Services that have been recommended for you"
- Your service delivery status:** A section with a magnifying glass icon. Callout: "Your service delivery status The status of services that you have been referred to."
- Help at home – More complex care (Home Care Packages):** A purple box with a question mark icon. Callout: "Types of care that have been recommended for you."
- Clicking on 'View home care package letters' takes you to your Documents:** Callout pointing to the link under the 'Home Care Package Level 3' entry.

Note:

 If you have been approved for a home care package or have received any letters in relation to your home care package, you can view these letters by selecting '[View home care package letters](#)'.

Representative/s and agents will automatically receive copies of these letters (unless they opt out).

Contact Us

Phone (domestic)	1800 200 422 (freecall)	The call centre is open: <ul style="list-style-type: none"> • Monday to Friday: 8am - 8pm • Saturdays: 10am - 2pm • Closed: Sundays and national public holidays.
Phone (international)	+61 2 6289 1555	Monday to Friday: 8.30am - 5.30pm AEST
Post	PO Box 1237 Runaway Bay QLD 4216	

If you have difficulty speaking or understanding English, have a hearing or speech impairment, or want support from someone who understands your situation, go to [“Accessible for all”](#) website page.

If you would like more information on contact details, support services for contacting us, tips on how to share documents with My Aged Care, and important things to keep in mind to help you protect your personal information go to [Contact us](#).