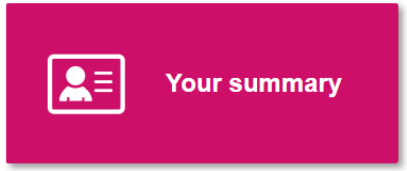
Australian Government | myagedcare

Your Online Account Guide:
Your Summary

How do I get to Your Summary?	Sign into your Online Account via myGov and select the Your Summary tile:  ⚠ If you are a representative or agent operating a client's Online Account the tile will be named Summary.
What is on Your Summary page?	➢ Information on your progress towards receiving My Aged Care services and care.
What do you want to do?	➢ Show me what is in Your Summary, click here (page 3).

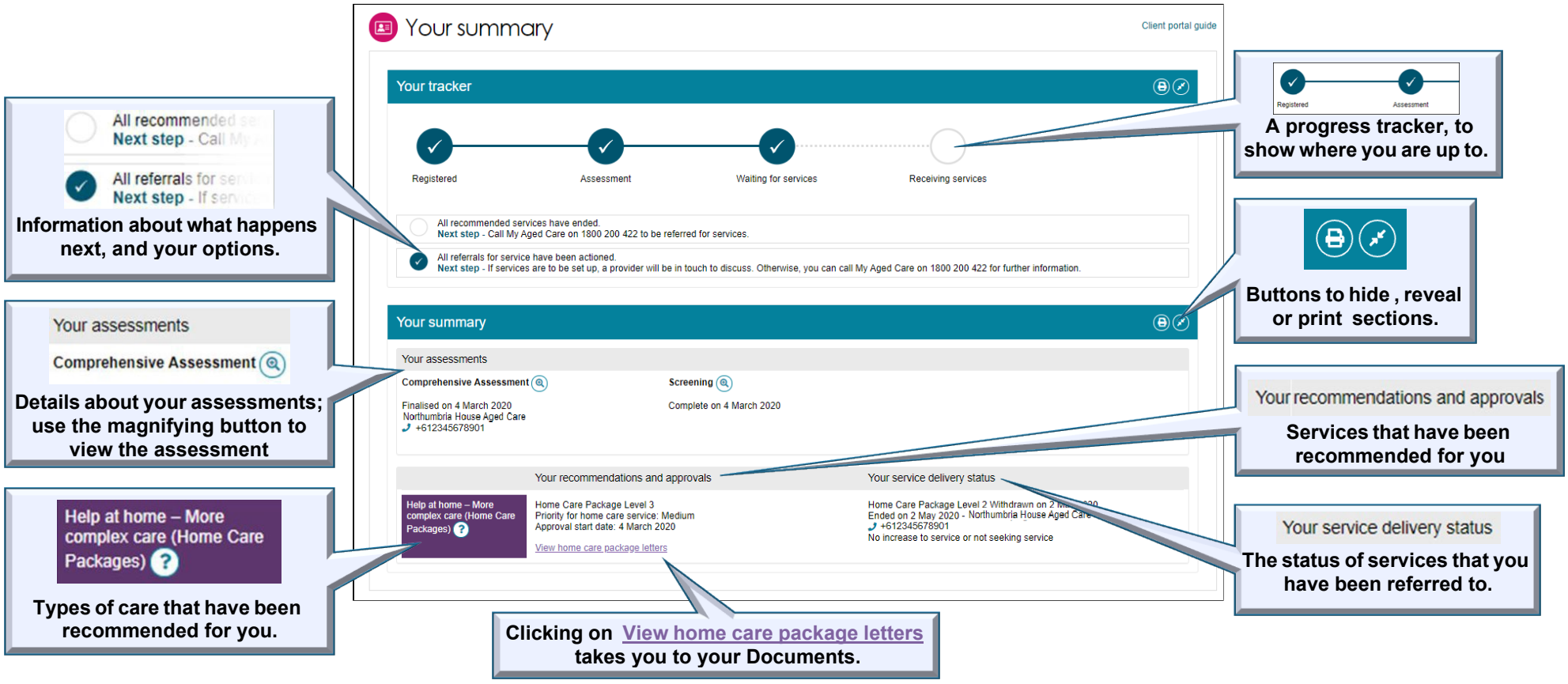
Icons

Icon		Icon	
	Show more information.		Create Report that can be saved or printed.
	Show less information.		View details or report.

Your Summary Page

Your tracker shows where you are up to in your aged care journey

Your summary allows you to see details of your assessments, recommended services and approvals



Note:

⚠ If you have been approved for a home care package or have received any letters in relation to your home care package, you can view these letters by selecting 'View home care package letters'.

Representative/s and agents will automatically receive copies of these letters (unless they opt out).

Contact Us

Phone (domestic)	**1800 200 422** (freecall)	The call centre is open: • Monday to Friday: 8am - 8pm • Saturdays: 10am - 2pm • Closed: Sundays and national public holidays.
Phone (international)	+61 2 6289 1555	Monday to Friday: 8.30am - 5.30pm AEST
Post	PO Box 1237 Runaway Bay QLD 4216	

If you have difficulty speaking or understanding English, have a hearing or speech impairment, or want support from someone who understands your situation, go to "Accessible for all" website page.

If you would like more information on contact details, support services for contacting us, tips on how to share documents with My Aged Care, and important things to keep in mind to help you protect your personal information go to Contact us.